

<MEMBERPLANLOGO>

<c/o United Mail>  
<4410 Bishop Lane, Louisville KY 40218>  
Important SilverScript information

<MailDate>



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<NAMEFIRST> <NAMELAST>  
<RECIPIENTADDRESS2> <RECIPIENTADDRESS2>  
<RECIPIENTCITY> <RECIPIENTSTATE> <ZIP>

## Here's how to get the most from your medications

Hello <FirstName>,

Thank you for placing your trust in SilverScript for your health care. Because we care about your health, we want to help you understand how your medications work. A pharmacist is available to review your medications and health conditions to help you improve your health. This review comes courtesy of your prescription drug plan.

You're enrolled in this service at **no extra cost to you** as part of your plan. Here's how it works:

- Talk with a pharmacist [in person or] over the phone to review your medications, including over-the-counter, vitamins and supplements.
- Ask questions about side effects and drug interactions to help you get the most out of the medications you take.
- Get a written summary of your medication review to share with your doctors, other pharmacists and family or caregivers.

### Scheduling a review is simple

A pharmacy team member may call to schedule an appointment with you. If you have not yet received a call, [you can schedule with <pharmacy name> at <pharmacy phone>. This pharmacy is located at <pharmacy address>. Or,] a pharmacist can complete this review with you by phone by dialing toll free <1-855-795-6337> (TTY 711), <Monday-Friday, 8 AM–6 PM CT>.

The review takes about 30 minutes. We can plan it at a time that's convenient for you. You don't have to change pharmacies to use this service. And you can keep filling prescriptions at your regular pharmacy. If someone else is helping you with your medications you can both talk to the pharmacist.

Thank you for choosing SilverScript. If you have questions, or don't want to take part in the program, call us at <Customer Care> at <MTM Customer Care Number> or TTY <711>, <24 hours a day, 7 days a week>. **Don't wait. Take advantage of this helpful service today.**

SilverScript

Your privacy is important to us. SilverScript employees are trained regarding the appropriate way to handle your private health information.

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2020 OMTM Welcome Letter